

Public Works General Policies

Welcome

Public Works activities range from cleaning, repairing and maintaining streets to collecting solid waste and recycling. The Public Works Department also maintains city signs, traffic signals, streetlights and underground infrastructure.

We welcome all comments from our residents. Please feel free to contact us anytime by telephone or email.

Fort Dodge Public Works
3001 8th Avenue South
Phone: 515-955-6139

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Rich Fabbro, Water Utility Operations Manager
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Steve Mattke, Electrician
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Allan Pickett, Traffic Safety Division
515-955-2237
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Matt Reeck, Water Meter Division
515-955-6139 Ext 1249
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Nancy Rork, Administrative Assistant
515-955-6139, Ext 4110
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Public Works Office Hours

The Public Works Department office hours are from 7:00 AM to 3:30 PM Monday through Friday.

Emergency Contact

In case of an emergency after regular office hours, please call the Fort Dodge Law Enforcement Center at 573-2323.

Mailbox Regulations

City operations, such as snow plowing, will go faster if these guidelines are followed per U.S. Postal Service guidelines:

- Position your mailbox 41" to 45" from the road surface to the bottom of the mailbox or point of mail entry.
- Place your mailbox 6" to 8" back from the curb. If you do not have a raised curb, contact your local postmaster for guidance.
- Put your house or apartment number on the mailbox.
- If your mailbox is on a different street from your house or apartment, put your full street address on the box.
- If you are attaching the box to your house, make sure the postal carrier can reach it easily from your sidewalk, steps, or porch.

Our snow plows or other equipment could inadvertently damage your mailbox or its supports. Please check and correct the placement of your mailbox to help avoid damage and interruption to your mail delivery. If a snow plow does damage the mailbox or parking area (between the sidewalk and curb), please contact Public Works at 515-955-6139.

Street Lights

If you notice a streetlight on a metal pole that is not working properly, please submit the request by **texting "REPORT" to 515-408-9888** and follow the prompts. You can also contact Public Works at 515-955-6139 or email the address or location to smattke@fortdodgeiowa.org.

If you notice a streetlight on a wooden pole that is not working properly, please contact MidAmerican Energy at 888-427-5632 or email the address or location to midamericanenergy.com.

Street Cleaning

Public Works sweeps residential streets continuously during the Spring, Summer and Fall. The sweeping is performed during normal operating hours.

Signs and Signals

To report malfunctioning or damaged traffic signs, call Public Works Traffic Safety Division at 515-955-2237. To report malfunctioning traffic signals, call Public Works at 955-6139 or email the address or location to smattke@fortdodgeiowa.org.

Fall Clean-up Days

Fort Dodge sponsors a Fall clean-up day for residents in the Fall. This occurs during the last two weeks of September and the first two weeks of October.

Snow Removal - General Policy

It shall be the policy of the City of Fort Dodge to provide a level of service for snow and ice control that is reasonable, effective and efficient. Primary consideration will be given to those activities that will allow for the movement of vehicular traffic on a pre-designated system of first priority streets, as soon as possible after a snow event. Secondary to this are all other activities including the clearing of snow from all lower priority streets, parking lanes, alleys, and all other snow removal operations.

Water or Sewer Problems

To report rusty or dirty water and/or sewer or drain problems, call Public Works Water Utilities Division at 515-955-6139 Ext 4130 or email the address or location to rfabbro@fortdodgeiowa.org.

Garbage and Recycling

To report garbage or recycling issues call Public Works at 515-955-6139. To view the calendar for garbage and recycling, submit a request by **texting "GARBAGE" or "RECYCLING" to 515-408-9888** and follow the link.

Recycling Roll-off Containers

Recycling roll-off containers are at the following locations:

Public Works Central Garage – 3001 8th Avenue South

Hy-Vee Wine & Spirits – 1513 2nd Avenue North at east end of parking lot

Sports Page Bar & Grill – 2707 North 15th Street

Pothole or Alley Complaints

To report a pothole or alley problem, the request may be submitted by **texting "REPORT" to (515) 408-9888** and following the prompts or by calling Public Works at 515-955-6139 Ext 4129 or email the address or location to dbarkema@fortdodgeiowa.org.

Road Closings

Road closings due to water main problems or street repairs will be published as a "Public Service" announcement in the Fort Dodge Messenger newspaper and broadcast on cable television and on the local radio stations.