



## Online Portal & Mobile App Login

Follow the steps below to login to your secure online portal. An account has been set up for you, so you are an **Existing User**. If you have already accessed your portal, and need a new password, follow the prompts or call EBS at (800) 373-1327 and we will be happy to assist you.



Visit FSA Store

### Login

<b>Existing User?</b> Login to your account Username <input type="text"/> <a href="#">Forgot Username?</a> Password <input type="password"/> <a href="#">Forgot Password?</a> <input type="button" value="Login"/>	<b>Setting up a New Account?</b> It's easy to apply for a new account. Click 'Get Started' below to begin. Code <input type="text"/> <input type="button" value="Get Started"/>
<b>New User?</b> <a href="#">Create your new username and password</a>	

Contact Us - Call Customer Service at (319) 752-3200 Toll Free at (800) 373-1327 or Email us at [mybenefits@ebs-tpa.com](mailto:mybenefits@ebs-tpa.com)

### Flex Online Portal

In order to access your account online, you will need to complete the set up on the Existing User. Enter your Username and Temporary Passcode. You will be asked for a new passcode that you can remember for future access to your account.

- <https://ebs-tpa.lh1ondemand.com>
- Username: first initial, last name, last four digits of SSN (jsmithXXXX)
- Temporary Passcode: SSN no spaces or dashes (123456789)
- Change passcode to your choice on first login
- Set up a series of security questions

### Mobile App

- Download the app "**Benefits at EBS**"
- Use the same credentials to login
- Set up a code on your phone for future logins



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