#### Garbage and Recycling Cart Size Follow up Workshop

8-25-14

#### **Progress Since Last Workshop**

- City ordered 150, 45 gallon carts
  - \$41.50 per cart \* 150= 6,225
  - \$1,260 for Freight
  - Total Cost= \$7,485 or almost \$50 per cart.
- Carts to be here next week
- Now we need to determine how to distribute the carts.

Method for distribution An Accommodation or a convenience?

• Brief history on our original thought process

- When we ordered 16,000, 95 gallon carts, we placed efficiency and cost effectiveness over customer convenience.
- Why?

# Why cost effectiveness over convenience?

- Multiple cart sizes for convenience requires extra inventory costing approximately \$75,000 to \$100,000.
- Less cost to deliver.
- easy to replace and keep parts.
- Carts are supposed to stay with the house but can't if sizes can change by choice. (For Example)
  - We serve 1946 single family and duplex rental units.
  - Landlords have told me turnover ratio is well over 50% annually
  - Over 10% (1,600 carts) of our customers turnover every year

## **Current Conditions**

- About 1.2% of the customer base 100 total has asked for a smaller cart.
- Council has directed and authorized the purchase of smaller carts to accommodate people who have difficulty moving the 95 gallon cart.
- Council is not interested in providing a smaller cart just because someone wants a smaller cart.

## Method for distribution

- How does the City determine who gets a smaller cart?
  - No flawless system.
  - Looked for a commonly accepted, reasonable and understandable criteria for deciding who gets the smaller carts.

## Method for distribution – Proposed Option

 Offer smaller carts to individuals who have a permanent handicapped placard issued by the state or appropriate governing body.

## Plan

- If approved by the Council, public works will contact those interested and explain the policy and confirm compliance with policy.
- Public Works will deliver the existing inventory.
- If more carts are needed, Public Works will order them in batches to keep shipping costs reasonable.

#### Follow-up

- During budget presentation in December, staff will report status of program including;
  - how many additional carts have been purchased.
  - The overall implementation of the new program
  - Rate study (\$100,000 in expenditures or savings = \$1/month per customer)
- Prior to the December meeting staff may consider service changes to enhance efficiency to the program