



How to Use CONNECT FORT DODGE

Powered by SeeClickFix

Connect Fort Dodge is a mobile app and website tool powered by SeeClickFix to report non-emergency issues to City Hall 24/7. This empowers citizens to build a more collaborative relationship with local government to transform your community. The app is free to download for iPhone and Android users.

1. Download the Mobile App

- Go to the App Store or Google Play and search for **Connect Fort Dodge**.
- Download the app for FREE.
- Enable the location on your device.
- Enter the necessary information (you can still submit anonymously).



iPhone



Android

2. Report Your Concern

- Check other submissions to see if your concern has already been reported.
- Click **Report** and select an issue type.
- Answer the questions thoroughly and provide helpful information.
- Take a picture of the issue.
- Submit your concern & it will go straight to the department that will address it.

3. Track Your Concern

- Staff will review your submission.
- If more information is required, staff will comment on your submission.
- You will receive notifications when your submission is updated.

The screenshot shows the 'REPORT AN ISSUE' interface. It includes a map of Fort Dodge, Iowa, with a red pin indicating the location. Below the map is a 'Select Category' dropdown menu with a list of issue types: Alley Issues, Garbage / Recycling Not Picked Up, Manhole Cover Moved/Missing, Sanitary or Storm Sewer Issues, Potholes, Sidewalk - Damaged/Broken, Sidewalk / Curb, Stop Sign Down or Missing, Street Light Not Working, Street Sweeper Request, Streets, Pump Pump Draining across the Public Sidewalk/Crosswalks, Traffic Signs Concerns - Existing. There are also checkboxes for 'Keep it anonymous' and 'Don't show my name on this issue, or show it on my profile page. But email me when someone comments on it, and give me civic points for it. (I can claim it later, if I want to) Learn more'. At the bottom, there are 'Go Back' and 'Report your Issue' buttons.

For more info: Go to www.fortdodgeiowa.org and search **SeeClickFix**.

