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FOR IMMEDIATE RELEASE

TITLE: The City of Fort Dodge Will Use SeeClickFix to Improve Quality of Life, Encourage Greater Civic Participation

LOCATION: Fort Dodge, Iowa

Fort Dodge, Iowa - The City of Fort Dodge has partnered with SeeClickFix to announce a new platform (called "Connect Fort Dodge") that will allow citizens to report quality-of-life issues and request City of Fort Dodge services.

With the free SeeClickFix mobile app and web tools, Fort Dodge citizens will now be able to provide city staff with pictures, videos, specific descriptions, and more — valuable information needed to get the job done efficiently. In addition, the SeeClickFix platform provides Fort Dodge officials with a centralized issue management system to manage issues from creation to resolution — engaging Fort Dodge citizens throughout the process.

According to David Fierke, City Manager, "Connect Fort Dodge allows our customers to access our services at a time, place and manner that works best for them. Virtually, City Hall is now open 24 hours a day 7 days a week."

This partnership not only allows Fort Dodge citizens to report problems, but also to view, comment on, and vote to fix problems submitted by their neighbors. Citizens can even create their own "watch areas" to receive notifications about all the issues reported in their community, enabling them to follow the progress of all service requests — not just the ones they report.

The Connect Fort Dodge mobile app is available for download on Android (<https://play.google.com/store/apps/details?id=com.seeclickfix.connectfortdodge.app&hl=en>) and iPhone (<https://itunes.apple.com/us/app/connect-fort-dodge/id1156938425?mt=8>). In addition to the mobile apps, citizens can send reports from the City of Fort Dodge's website (<http://www.fortdodgeiowa.org/topic/index.php?topicid=13&structureid=7>) and seeclickfix.com (<http://en.seeclickfix.com/fort-dodge/>).

About SeeClickFix

SeeClickFix was founded in 2008 to empower citizens with tools to publicly document quality of life concerns in their neighborhoods. By radically improving the quantity and quality of this data, SeeClickFix was quickly adopted by local governments, who needed a better way to receive information from citizens.

This exchange helped to build one of the largest neighborhood networks in the world — upon which public agencies and public citizens engage to improve communities. Today, SeeClickFix has official partnerships with hundreds of cities, engaging hundreds of thousands of citizens in the resolution of millions of issues.

SeeClickFix has worked with government partners to develop municipal management tools on top of this citizen network. As SeeClickFix is adopted into the everyday lives of government users, the benefit of the engaged citizen base continues to grow.

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